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10 **UNITED STATES DISTRICT COURT**  
11 **CENTRAL DISTRICT OF CALIFORNIA**  
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13 JEANNE ELMORE,  
14 Plaintiff,  
15 v.  
16 NEW ALBERTSON'S, INC.; and DOES  
17 1 through 50,  
18 Defendants.

Case No. CV 11-04802-ODW (JCx)

**ORDER GRANTING  
DEFENDANT'S MOTION FOR  
SUMMARY JUDGMENT [17]**

19 Pending before the Court is Defendant New Albertson's, Inc.'s Motion for  
20 Summary Judgment. (ECF No. 17.) The Court has carefully considered the parties'  
21 briefs, the evidence submitted in support of and in opposition to those briefs, and the  
22 parties' oral arguments.

23 **I. BACKGROUND**

24 Plaintiff, Jeanne Elmore, began working for Albertson's in 2000. (Elmore  
25 Decl. ¶ 2.) In early 2006, a worker's compensation doctor diagnosed Elmore with  
26 Carpal Tunnel Syndrome ("CTS") resulting from the tasks Elmore was required to  
27 perform at her job. (Elmore Dep. 38:13–20, 44:16–45:21.) Elmore went on disability  
28 leave from February 19, 2007 to October 15, 2007, during which time she had surgery

1 to treat her CTS. (Elmore Decl. ¶ 4.) After the surgery, Dr. Stuart Kushner cleared  
2 her to work with no restrictions. (Elmore Dep. Ex. 16.) Upon returning to work,  
3 Elmore was placed in a general merchandise position in accordance with her doctor's  
4 recommendation. (*Id.* ¶ 5.) She worked in this position at the Newbury Park  
5 Albertson's store until the end of 2009. (*Id.* ¶¶ 6–7, 10.) During this time, Elmore did  
6 not ask for any accommodations relating to her hands. (Elmore Dep. 81:16–20.) At  
7 the same time, Elmore also held a second job as a general clerk at a CVS store. (*Id.*  
8 39:16–40:17.)

9 In November 2009, Elmore complained of wrist pain and went to see Dr. Jerold  
10 Litoff. (SUF 11.) Dr. Litoff reported that Elmore had “no evidence of recurrence of  
11 her [CTS] . . . but did have evidence of . . . lateral humeral epicondylitis [tennis  
12 elbow].” (Elmore Dep. Ex. 27 at 5.) Dr. Litoff cleared Elmore to work her regular  
13 duties. (*Id.*)

14 In 2010, Elmore transferred to the Albertson's store in Simi Valley, California,  
15 which was closer to her home, in order to care for her ill son. (Elmore Decl. ¶¶ 10–  
16 11.) For this transfer, Elmore sought a position in the general merchandise  
17 department, for which there were no openings, so instead she accepted a position in  
18 the deli department. (*Id.*)

19 Elmore contends that at the Simi Valley Albertson's store, she made it known  
20 to the store manager, Carlton Hurst, that her hands hurt doing the work in the deli, and  
21 that she wished to transfer to a general merchandise position when one became  
22 available. (*Id.* ¶ 11.) Elmore further contends that when a general merchandise  
23 position opened up, Hurst failed to accommodate her, and instead hired another  
24 worker. (*Id.* ¶ 14.)

25 On May 5, 2010, Albertson's warned Elmore for violating company policy  
26 when she packaged deli meat and marked the price down for her own purchase.  
27 (Hurst Decl. ¶¶ 4–6; Ex. 2.) Elmore contends she had permission from her supervisor  
28 to do this, since the deli meats were expired and could not be sold. (Elmore Decl.

¶ 17.) Hurst warned Elmore that she would be terminated for any similar violations in the future. (*Id.* ¶ 18; Hurst Decl. Ex. 2.) Although Elmore desired a different position and loathed Hurst’s demeanor towards her, she never requested a transfer to a different Albertson’s store nor checked job postings for better positions (e.g., general merchandising) at different Albertson’s stores. (Elmore Decl. ¶¶ 12–13; Elmore Dep. 126:4–11.)

On June 15, 2010, after a report that there was no fried chicken breasts left in the deli section, Hurst reviewed a store video from the previous night, which he believed showed Elmore giving an unauthorized discount to a customer by giving ten large pieces of chicken for a eight-piece chicken dinner. (Hurst Decl. ¶ 8.) Hurst discussed this matter with management and Elmore, and terminated her on June 21, 2010. (*Id.* ¶¶ 11–13.) Albertson’s claims this termination was a direct result of the May 5, 2010 and June 15, 2010 incidents. (*Id.* ¶ 9.)

Albertson’s now seeks summary judgment on the entirety of Elmore’s action.

## II. LEGAL STANDARD

Summary judgment should be granted if there are no genuine issues of material fact and the moving party is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(c). The moving party bears the initial burden of establishing the absence of a genuine issue of material fact. *Celotex Corp. v. Catrett*, 477 U.S. 317, 323–24 (1986). Once the moving party has met its burden, the nonmoving party must go beyond the pleadings and identify specific facts that show a genuine issue for trial. *Id.*

A genuine issue of material fact must be more than a scintilla of evidence, or evidence that is merely colorable or not significantly probative. *Addisu v. Fred Meyer*, 198 F.3d 1130, 1134 (9th Cir. 2000). A disputed fact is “material” where the resolution of that fact might affect the outcome of the suit under the governing law. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1968). An issue is “genuine” if the evidence is sufficient for a reasonable jury to return a verdict for the nonmoving party. *Id.* Where the moving and nonmoving parties’ versions of events differ, courts

1 are required to view the facts and draw reasonable inferences in the light most  
2 favorable to the nonmoving party. *Scott v. Harris*, 550 U.S. 372, 378 (2007).

3 Further, the Court need not “scour the record in search of a genuine issue of  
4 triable fact”—it is the nonmoving party’s responsibility to “identify with reasonable  
5 particularity the evidence that precludes summary judgment.” *Keenan v. Allan*, 91  
6 F.3d 1275, 1279 (9th Cir. 1996). Finally, conclusory or speculative testimony in  
7 affidavits and moving papers is insufficient to raise genuine issues of fact and defeat  
8 summary judgment. *Thornhill Publ’g Co., Inc. v. Gen. Tel. & Elecs. Corp.*, 594 F.2d  
9 730, 738 (9th Cir. 1979).

### 10 III. DISCUSSION

11 Albertson’s moves for summary judgment with respect to Elmore’s entire  
12 Complaint, which asserts six claims: (1) failure to accommodate disability; (2) failure  
13 to engage in the interactive process; (3) retaliation; (4) disability discrimination;  
14 (5) wrongful termination in violation of public policy; and (6) intentional infliction of  
15 emotional distress. Albertson’s motion presents several theories why Elmore’s claims  
16 must fail as a matter of law. The Court’s discussion follows Albertson’s organization.

#### 17 A. Elmore did not suffer a disability under the FEHA

18 Elmore’s first, second, fourth, and fifth claims allege violations of California’s  
19 Fair Employment and Housing Act (“FEHA”). Cal. Gov’t Code § 12940. One of the  
20 essential elements of a section 12940 claim is that a plaintiff must show she suffered a  
21 disability. *Jensen v. Wells Fargo Bank*, 85 Cal. App. 4th 245, 254 (2000). For  
22 purposes of FEHA, a “physical disability” means the plaintiff has a “physiological  
23 disease, disorder, condition, cosmetic disfigurement, or anatomical loss” that “limits a  
24 major life activity.” Cal Gov’t Code § 12926(l)(1). An impairment “limits a major  
25 life activity if it makes the achievement of the major life activity difficult.” Cal. Gov’t  
26 Code § 12926(l)(1)(B)(ii). “Working” and “social activities” are recognized as major  
27 life activities. Cal. Gov’t Code § 12926(l)(1)(B)(iii).

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1 The Court recognizes that FEHA sets a higher level of protection to disabled  
 2 persons when compared to federal law. Cal Gov't Code § 12926.1(a). Further,  
 3 California's definition of "physical disability" requires a "limitation," rather than a  
 4 "substantial limitation," as required under federal law, of a major life activity. Cal  
 5 Gov't Code, § 12926.1(d).

6 Albertson's argued that Elmore's condition does not meet the statutory  
 7 definition of disability under the FEHA. Specifically, Elmore fails to show that her  
 8 CTS limited a major life activity. Elmore argues that a genuine issue of material fact  
 9 exists as to whether her CTS constitutes a disability, as her condition limited her  
 10 ability to perform necessary job functions while working at Albertson's.

11 Elmore claims that she had a physical disability, where her CTS hampered her  
 12 from engaging in certain repetitive activities with her hands, and thus affected her  
 13 ability to work in the Albertson's deli. (Elmore Dep. 199:12–200:6.) Specifically,  
 14 Elmore complained that she was unable to snap shut chicken container lids. (*Id.*)

15 But other evidence suggests that Elmore's CTS did not limit her major life  
 16 activities. And if her CTS did limit her in some way, it was *de minimus*. For  
 17 example, Elmore's CTS did not:

- 18 • restrict her work in any other manner ("No, I did everything else" (*Id.* at  
 19 200:3–201:8));
- 20 • prevent her from caring for her ill son (*Id.* at 201:16–19);
- 21 • prevent her from caring for herself (*Id.* at 201:20–23);
- 22 • hamper her ability to do household chores (*Id.* at 202:6–9);
- 23 • prevent her from driving a car (*Id.* at 203:19–204:1); or
- 24 • otherwise limit her from performing ordinary daily activities (*Id.* at 204:2–  
 25 6).

26 Moreover, two of Elmore's doctors cleared her to work after her CTS surgery  
 27 without prescribing any work limitations. Immediately after the surgery, Dr.  
 28 Kushner cleared her to work with no restrictions. (Elmore Dep. Ex. 16.) Then when

1 Elmore complained of wrist pain, Dr. Litoff reported that she had “no evidence of  
2 recurrence of her [CTS] . . . but did have evidence of . . . lateral humeral epicondylitis  
3 [tennis elbow],” and cleared her to work her regular duties. (Elmore Dep. Ex. 27  
4 at 5.) These visits to the doctor were before Elmore’s transfer to the Simi Valley  
5 Albertson’s store.

6 Further, although Elmore noted that she had some pain in her hands when she  
7 worked at the Simi Valley Albertson’s store, Elmore did not see a doctor; and only  
8 sought medical attention after her termination. (Elmore Dep. 114:7–13; 175:20–  
9 176:3.)

10 The evidence shows that, at most, Elmore experienced some discomfort while  
11 performing her job. But the evidence strongly suggests that Elmore’s CTS did not  
12 limit a major life activity. Further, Elmore cannot point to any case law that holds that  
13 CTS is a disability under the FEHA. Because Elmore has failed to present evidence to  
14 establish an essential element of her first, second, fourth, and fifth claims, these claims  
15 fail as a matter of law. Thus, the Court **GRANTS** Albertson’s motion with respect to  
16 these claims.

17 **B. Elmore fails to establish her retaliation claim**

18 A plaintiff may establish a prima facie case for retaliation by showing that  
19 (1) she engaged in a protected activity, (2) her employer subjected her to an adverse  
20 employment action, and (3) there is a causal link between the protected activity and  
21 the employer’s action. *Miller v. Fairchild Indus., Inc.*, 797 F.2d 727, 731 (9th Cir.  
22 1986). Assuming the plaintiff establishes a case for retaliation, the burden shifts to the  
23 employer to then articulate a legitimate, non-retaliatory explanation for its actions.  
24 *Guz v. Bechtel Nat’l, Inc.*, 24 Cal. 4th 317, 355–56 (2000). It is then up to the plaintiff  
25 to show that the termination was pretext for disability discrimination. *Id.* at 356.

26 To show pretext, and survive summary judgment, a plaintiff must produce  
27 “specific and substantial” evidence to allow a reasonable factfinder to conclude either  
28 that the employer’s nondiscriminatory reason for the discharge is false, or that the true

1 reason for the discharge was discriminatory. *Godwin v. Hunt Wesson, Inc.*, 150 F.3d  
2 1217, 1221 (9th Cir. 1998); *Nidds v. Schindler Elevator Corp.* 113 F.3d 912, 918 (9th  
3 Cir. 1996).

4 Elmore contends that Hurst, after learning of her CTS, engaged in hyper-  
5 scrutiny of her job performance, denied her a change of position, and disciplined her  
6 for insufficient reasons. (Elmore Decl. ¶¶ 12–21.) The Court does not find that  
7 Elmore has established a prima facie case of retaliation because her evidence does not  
8 establish a causal link between her condition and her termination.

9 Even if she could prove the causal link and establish a prima facie case,  
10 Albertson's has provided a legitimate, nondiscriminatory reason for Elmore's  
11 termination. Specifically, Elmore violated Albertson's company policy through her  
12 conduct in the May 5, 2010 and June 15, 2010 incidents. (Hurst Decl. ¶ 9.)

13 Further, Elmore cannot show that Albertson's reasons for termination were  
14 pretextual to disability discrimination, as her evidence, when considered in a light  
15 most favorable to her, fails to show "specific and substantial" facts necessary to  
16 establish pretext. The evidence does not show that Albertson's scrutinized or  
17 disciplined Elmore more than other employees under the same circumstances.  
18 Further, Elmore admits that during her employment, no Albertson's employee made  
19 derogatory comments about her CTS condition, or about any other employee's  
20 conditions. (Elmore Depo. 204:7–18.) Elmore also cannot dispute that she was on  
21 "Final Warning" for violating company policy by marking down deli meats for her  
22 own purchase. (Hurst Decl. ¶¶ 4–6; Ex. 2.) And Elmore cannot dispute that her  
23 employment was terminated due to Albertson's good-faith belief that she gave a  
24 customer an unauthorized discount. (Hurst Decl. ¶¶ 8, 11–13.)

25 The facts presented do not allow a reasonable factfinder to conclude that  
26 Albertson's purpose for termination was false, or that the termination was actually  
27 motivated by discrimination. And because Elmore does not meet her burden of proof,  
28 the Court **GRANTS** Albertson's motion with respect to this claim.



1 **C. Elmore fails to show extreme and outrageous conduct**

2 Under California law, the elements of a prima facie case for intentional  
3 infliction of emotional distress are: (1) extreme and outrageous conduct by the  
4 defendant with the intention of causing, or reckless disregard of the probability of  
5 causing, emotional distress; (2) the plaintiff's suffering severe or extreme emotional  
6 distress; and (3) actual and proximate causation of the emotional distress by the  
7 defendant's conduct. *Christensen v. Superior Court*, 54 Cal. 3d 868, 903 (1991).

8 Albertson's contends that Elmore cannot show the necessary element of  
9 extreme and outrageous conduct. To be outrageous, conduct must be so extreme as to  
10 "exceed all bounds of that usually tolerated in a civilized society." *Id.* Summary  
11 judgment is appropriate if a claim "cannot reasonably be regarded as so extreme and  
12 outrageous as to permit recovery." *Schneider v. TRW, Inc.*, 938 F.2d 986, 992 (9th  
13 Cir. 1991).

14 In her Complaint, Elmore vaguely alleges that Hurst inflicted emotional distress  
15 by refusing to accommodate her condition, thus causing her to sustain further injuries.  
16 (Compl. ¶ 64.) Elmore also suggests that she was disturbed and annoyed by Hurst's  
17 actions and attitude towards her. (Elmore Decl. ¶¶ 12–13.) Even accepting these  
18 allegations as true, this fails to show that as Hurst's actions were extreme or  
19 outrageous. Hurst may be a demanding and unpleasant boss, but his actions amounted  
20 to everyday management decisions—managing personnel is not outrageous conduct  
21 unless these decisions are improperly motivated. *Janken v. GM Hughes Elecs.*, 46  
22 Cal. App. 4th 55, 80 (1996). The evidence does not show that Hurst's conduct  
23 towards Elmore was improperly motivated, especially in light of her "Final Warning."  
24 Further, Elmore fails to show that she suffered severe or extreme emotional distress at  
25 the hands of her employer. Accordingly, the Court **GRANTS** Albertson's Motion  
26 with respect to this claim.

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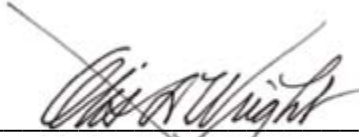


1 **IV. CONCLUSION**

2 For the foregoing reasons, Albertson's Motion for Summary Judgment is  
3 **GRANTED.**

4 **IT IS SO ORDERED.**

5  
6 August 15, 2012

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10 **OTIS D. WRIGHT, II**  
11 **UNITED STATES DISTRICT JUDGE**  
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